

Complaint #:

Received/Recorded By:

GSG Wind, LLC

Complaint Resolution Plan

If GSG Wind, LLC (“GSG”) is contacted for a complaint regarding the Project, GSG will respond within 7 days to the complainant to make sure the complaint is well understood. Once the complaint is well defined, GSG will complete the attached “Complaint Form.” After which, GSG will work directly with the complainant to resolve said complaint, if the complaint is indeed proven to be a valid concern and or a deviation from the permitted conditions in regard to the Project. GSG will provide for further investigations, if required. GSG shall retain the right not to disclose of any proprietary or confidential information in sharing the information regarding the complaint. Provided that the foregoing limitation shall not in any way limit GSG’s obligation to comply with all applicable county laws, rules, and regulations requiring disclosure of such information.

Before January 30th of each year GSG will provide to the County all new Complaint Forms that were completed during the previous year during the construction, operations, and decommissioning periods. In addition, GSG will provide to the County all Complaint Forms that were filed in previous years but closed out during the previous year. All Complaint Forms filed with the County shall be marked as “Pending” or “Closed.”

Prior to obtaining a building permit for the Project, a toll-free telephone number and

24-hour contact:

Contact Person: TBD - GSG Repower Construction Manager

Location: TBD

TOLL FREE NUMBER: TBD prior to building permit.

Resolution Date:

Completed By:

Complaint #:

Received/Recorded By:

GSG Wind Farm COMPLAINT FORM

Date complaint is received: _____

How Complaint was Received:

Written: _____

Verbal: _____

Person Filed Complaint: _____

Email:

Telephone:

Name of Complainant: _____

Address:

City/State/Zip:

Email:

Telephone:

Nature of Complaint:

Details of Complaint:

Complaint Investigation /Action Items:

Final Resolution Description:

Resolution Date:

Completed By: